issued to the veteran setting forth the reasons for the decison, and the evidence upon which it is based. The veteran will be informed of his or her appellate rights and right of representation. (For information concerning the conduct of the hearing see §3.103 (c) and (d) of this chapter).

(4) When a reduction of subsistence allowance is found to be warranted following consideration of any additional evidence submitted, the effective date of the reduction or discontinuance shall be as specified under the provisions of §21.324 of this part.

(Authority: 38 U.S.C. 5112, 5113) [54 FR 40872, Oct. 4, 1989]

#### ACCOUNTABILITY

# § 21.430 Accountability for authorization and payment of training and rehabilitation services.

(a) General. VA shall maintain policies and procedures which provide accountability in the authorization and payment of program costs for training and rehabilitation services. The procedures established under this section are applicable to all program costs except subsistence allowance (or the optional allowance at Chapter 34 rates). Policies and procedures governing payment of subsistence allowance are governed by §§21.260 through 21.276, and §§21.320 through 21.334.

(b) Determining necessary costs for training and rehabilitation services. The estimates of program costs during a calendar year or lesser period shall be based upon the services necessary to carry out the veteran's rehabilitation plan during that period (§§ 21.80 through 21.98). The estimates will be developed by the VBA case manager. If additional approval is required, the VBA case manager shall secure such additional approval prior to authorization of services.

(c) Vocational Rehabilitation and Counseling (VR&C) Officer's review of program costs. The VR&C Officer will review the program costs for the services in paragraphs (c)(1) through (c)(3) of this section if the case manager's program cost estimate for a calendar year exceeds \$25,000. The VR&C Officer may not delegate this responsibility. The case manager will neither sign a

rehabilitation plan nor authorize expenditures before the VR&C Officer approves the program costs. The services subject to this review are:

- (I) Providing supplies to help establish a small business;
- (2) A period of extended evaluation; or
- (3) A program of independent living services.

(Authority: 38 U.S.C. 3115(b)(4))

[49 FR 40814, Oct. 18, 1984, as amended at 51 FR 45767, Dec. 22, 1986; 55 FR 25975, June 26, 1990; 62 FR 17710, Apr. 11, 1997]

CROSS-REFERENCES: See §21.156. Other incidental goods and services. §21.258. Special assistance for veterans in self-employment.

## Subpart B—Claims and Applications for Educational Assistance

AUTHORITY: 38 U.S.C. 501(a), ch. 51, unless otherwise noted.

EDITORIAL NOTE: The regulations formerly appearing under this subpart were revoked at 30 FR 14103, Nov. 9, 1965. That order provided in part, "these regulations remain in force insofar as they are pertinent to any problems, appeals, litigation, or determinations of liability of educational institutions or training establishments for overpayments under 38 U.S.C. 1666."

# CLAIMS

## §21.1030 Claims.

The veteran must file a specific claim for educational assistance allowance in the form prescribed by the Administrator. Servicepersons must consult with their service education officer before applying for educational assistance.

(Authority: 38 U.S.C. 3471) [48 FR 37971, Aug. 22, 1983]

### §21.1031 Informal claims.

(a) The Department of Veterans Affairs will consider any communication from a veteran, an authorized representative or a Member of Congress to be an informal claim, if it indicates an intent to apply for educational assistance. If the veteran has not filed a formal claim, the Department of Veterans Affairs will send him or her an application form when it receives an informal